



OBTAINING SERVICE

No user serviceable parts are contained in the LL98, LL9816, LL916H, LL916C, LL964H, LL964C, or LL1424HP underwater speakers, or the AC series audio isolation and matching transformer boxes ("Gray Boxes"). In the event of malfunction, the underwater speaker and the transformer box should be returned as a matched pair for service. Please individually box each item, and package in larger carton with at least 3" of packing material around the items. Please contact Lubell Labs at 614-725-2701 or sales@lubell.com for a return authorization (RA) number prior to shipping. Please include a packing list with itemize contents, copy of sales receipt, description of problem, your return address, and a phone number to reach you. Most repairs can be performed within 2 weeks, and you will be contacted with an estimate prior to repair unless instructed otherwise.

LIMITED WARRANTY

Lubell Labs warrants the LL98, LL9816, LL916H, LL964H, and LL1424HP underwater speakers and the AC series transformer boxes to be free from defects in material and workmanship, under normal use and service, for a period of two years from the date of delivery to the first user-purchaser. The cage mounted LL916C and LL964C underwater speakers are warranted to be free from defects in material and workmanship, under normal use and service, for a period of five years from the date of delivery to the first user-purchaser.

During this warranty period, the obligation of Lubell Labs is limited to repairing or replacing, as Lubell Labs may elect, any part or parts of such product which after examination by Lubell Labs discloses to be defective in material and/or workmanship.

Lubell Labs will provide warranty for any unit which is delivered, transported prepaid, to the Lubell Labs factory for examination and such examination reveals a defect in material and/or workmanship.

This warranty does not cover travel expenses, the cost of specialized equipment for gaining access to the product, or labor charges for removal and re-installation of the product. Not covered under the warranty: speaker burn-out, cord or connector damage, coating damage on speaker or cage.

This warranty does not extend to any unit which has been subjected to abuse, misuse, improper installation, or which has been inadequately maintained; nor to units which have problems relating to service or modification at any facility other than the Lubell Labs factory.

THERE ARE NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL LUBELL LABS BE LIABLE FOR ANY LOSS OF PROFITS OR ANY INDIRECT OR CONSEQUENTIAL DAMAGES ARISING OUT OF ANY SUCH DEFECT IN MATERIAL OR WORKSMANSHIP.

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