

Victory2000 Limited Warranty

Effective since September 1, 2002

1. This warranty applies only to products purchased from authorized dealers or customers located in the United States.
2. Chiayo Electronics Corporation (CEC) warrants that products are free from defects in parts and workmanship for two years from date of purchase if used under normal operating conditions. This does not include CD players, which is warranted good-for-use for one year after the purchase. Nor does it include batteries or bulbs, which are not covered in this limited warranty. This warranty also excludes circumstances beyond CEC's control, such as failures due to shipping damage, accident, alteration, modification, unauthorized service, misuse, abuse, use with incompatible accessories, or problems caused as a failure to follow operating instructions or claims made after the duration of this warranty. This warranty becomes invalid if the factory applied serial number has been altered or removed from the product.
3. Proof of date of purchase from an authorized dealer will be required with any request for warranty repair.
4. Defective parts returned to CEC Service Department within the applicable warranty period will be repaired or replaced, at CEC's option, without charge in accordance to conditions and/or limitations stated herein. Such repair service will include all labors as well as necessary adjustments and/or replacement of parts. Such repair or replacement is the sole remedy under this limited warranty. Transportation cost is not included in this limited warranty.

Return Policy

1. Customers are required to contact CEC Service Department to obtain a Return Authorization (RA) number prior to returning merchandises. An approved RA number must appear on all returned merchandises. CEC will not accept any item without an assigned RA number.
2. A stub showing date of purchase from an authorized dealer should accompany all returned products. Customers should pay for return shipping unless CEC is faulty for designated orders.
3. All returned products must be well-functioned and in new condition. Returned products are subject to a minimum 15% restocking charge. CEC reserves the right to impose additional charges on used or defective items. Any remaining balance will be credited back to customer's account for future orders.

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