

# WARRANTY

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## United States Warranty and Return Policy

### AQ339-AQUASONIC POOL SPEAKER WARRANTY

Clark Synthesis, Inc. warrants the AQ339-Aquasonic Pool Speaker to be free from defects and workmanship under normal use for a period of one (1) year from date of original purchase. For industrial or commercial use, the warranty period is six (6) months.

Should warranty service be necessary, Clark Synthesis, Inc. will (at its discretion) repair or replace the defective merchandise with equivalent merchandise at no charge.

This warranty is valid for the original purchaser and is not extended to subsequent owners. Any applicable implied warranties are limited in duration to a period of the express warranty as provided herein beginning with the date of the original purchase at retail, and no warranties, whether expressed or implied, shall apply to this product thereafter. Some states do not allow limitations on implied warranties; therefore these exclusions may not apply to you. This warranty gives you specific legal rights; however, you may have other rights that vary from state to state.

### WHAT IS NOT COVERED

This warranty is valid only if the product is used for the purpose for which it was designed. It does not cover the following:

- Damage caused by excessive heat
- Damage through negligence, misuse, accident, or abuse
- Damage caused by incorrectly mounting the speaker
- Damage due to not using an appropriate amplifier
- Freight damage
- Items repaired by an unauthorized repair facility
- Items damaged due to amplifier clipping and/or distortion
- Items purchased from unauthorized individuals or dealers
- Cost of shipping product to Clark Synthesis, Inc.
- Return shipping on non-defective items

### RETURN POLICY

New, unused items purchased from us may be returned within 7 days of the purchase date. Please note: Clark Synthesis will only accept returns for items that are received in their original packaging, in undamaged and re-sellable (new) condition. Manuals, accessories, warranty cards, and everything else that came with the unit must be included as well. If your return does not meet these conditions, you will be charged a 15% restocking fee or have the merchandise returned to you at your expense. Non-defective merchandise can also be returned for a 15% restocking fee. Shipping charges for all non-defective returns or exchanges are not refundable.

### WHAT TO DO IF YOU NEED WARRANTY OR SERVICE

If it becomes necessary for you to return defective merchandise, call Clark Synthesis Customer Service at (303) 797-7500 and you will be given a Return Authorization Number. Follow the instructions provided by our customer service staff, use suitable packing materials (preferably the original shipping boxes), and make sure to write your Return Authorization Number on the outside of your box when sending your return to us. Orders that are returned without an Return Authorization Number may be refused by our returns department! Remember to include a dated proof of purchase from an authorized dealer. Return freight must be prepaid by the customer: items received freight collect will be refused. If the returned product is found to contain a manufacturing defect not caused by the customer and a replacement product is sent to the customer, Clark Synthesis, Inc. will pay to ship the replacement product to a domestic location (within the USA) via ground shipping methods. Costs associated with a) shipping replacement products intended to replace defective merchandise not caused by a manufacturing defect, b) replacement products shipped outside the USA, or c) replacement products shipped via shipping methods other than ground shipping will be paid for by the customer.

Make sure the following is included in your package:

- Product to be returned (repacked in original shipping containers)
- Return Authorization Number printed on the outside of the box
- Copy of original invoice with Return Authorization Number printed on it

### Return to our Service Department:

RA#: \_\_\_\_\_

Clark Synthesis, Inc.  
8020 Southpark Circle, Suite 600  
Littleton, Colorado 80120

### INTERNATIONAL WARRANTY

Contact your International Clark Synthesis dealer or distributor concerning specific procedures for your country's warranty policies.